coresuite **mobile client**

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Your field service representative has information on activity and order status and is aware of possible problems – simplify their work when on the move.

▶ **Product-Mix graphic**
▶ **Customer information and current activities**
▶ **Activities monitoring**

▶ **Working hours and performance recording**
▶ **Open Service Calls**
▶ **Geo-location overview of customers and colleagues**

Reports & Dashboards

The dashboards are graphical analyses that provide you with quick and easy information on current company figures. At the touch of a button, you are able to view the current turnover and sales figures according to product group, country, or any factor your choose. Due to a constant synchronization with your ERP, the graphics are always up-to-date.

Business Partner

Useful data about your business partners is displayed on your notebook. A quick glance gives you an overview of the distribution of responsibilities within the company and enables you to retrieve information such as addresses, phone numbers, current sales figures, open invoices, past and planned activities and much more.

Service Calls

When the office receives a service call, it can be directly assigned to a service representative. The service representative receives information about the business partner, the contact person, the address and the details of the Service Call. This function of the **core**suite **mobile client** guarantees more efficient personnel planning and improves the quality of Customer Service.

Efforts

Record your working hours on your notebook and at the same time allocate them to customers. This time recording function is synchronized with **core**suite **time** (AddOn) in your ERP system. The capability to synchronize effort recordings and working hours from your mobile device to your ERP system helps you save time and furthermore, the time recording allows a current overview of all working hours.

Activities

All Service Calls and activities recorded in your ERP system are synchronized with the web client and can be accessed at any time. New activities can also be added. With the synchronization between the ERP system and your notebook, a time-consuming manual adjustment of your calendar at your desk, is now a thing of the past.

Microsoft®
Silverlight **for** 🍎 & ⊞
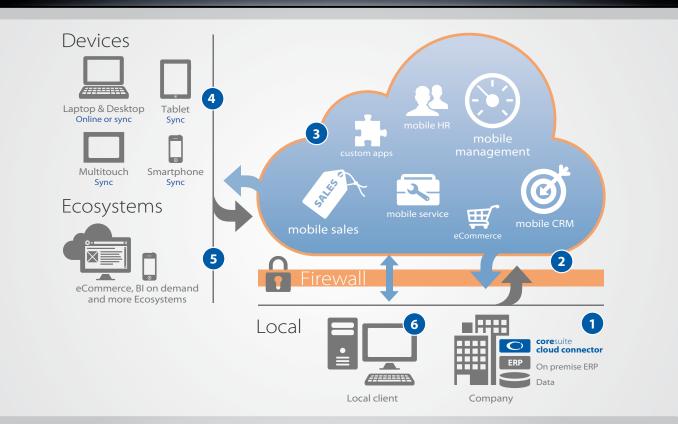
›**core**suite®

SAP
Gold
Partner

The **core**suite **cloud**

The Cloud solution adds complimentary solutions (coresuite **mobile or eCommerce) to your existing ERP system in an efficient and economically affordable way.**

▸ **Forward-thinking solution to classic business problems**
▸ **No investment in Middleware**
▸ **High security standards**

▸ **Suitable for on-site and mobile use**
▸ **Minimal monthly fees**
▸ **Immediate availability upon completion of subscription agreement**

⟨⟩ | **core**systems®

Devices

Laptop & Desktop
Online or sync

Tablet
Sync

Multitouch
Sync

Smartphone
Sync

Ecosystems

eCommerce, BI on demand
and more Ecosystems

3 custom apps

mobile HR

mobile management

SALES
mobile sales

mobile service

eCommerce

mobile CRM

4

5

2

Firewall

Local

6

Local client

1

coresuite
cloud connector

ERP

On premise ERP

Data

Company

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1 Your ERP master data remains locally saved on your server. The **core**suite **cloud connector** enables the synchronization between your ERP system and the **core**suite **cloud** (master cloud). After selecting and confirming which data you wish to synchronize, it is sent to the **core**suite **cloud** (via push and sync), encrypted via SSL (Secure Socket Layer).

4 Data stored in the **core**suite **cloud** can be retrieved by various mobile devices. The **core**suite **cloud** allows you to access the required data any time, any place. **core**systems, with **core**suite **mobile**, provides a tailored solution for the mobile data exchange between your ERP and your mobile device. In the near future, **core**suite **mobile** is availalbe on a range of mobile devices, for details please visit our webstie www.coresuite.com

2 A secure data exchange is indispensible. On one side is the company's firewall that protects your data from unauthorized access. On the other side the **core**suite **cloud** is equipped with an additional firewall that provides the highest standard of security. Your data is protected by an SSL encryption during each transfer from the cloud to your mobile device or other ecosystems.

5 The **core**suite **cloud** can communicate with other ecosystems. You can easily integrate other applications such as a web shop (**core**suite **eCommerce go**) in your ERP. The **core**suite master cloud retrieves the required data from the ecosystem, processes it, and then sends it, encrypted via SSL, to the various mobile devices.

3 A copy of the data (Shared Business Objects) from your ERP environment is stored in the **core**suite **cloud** and is then made available to the relevant mobile devices and ecosystems. The **core**suite **cloud** is split into several databases (data clouds) which communicate with the master cloud via VPN (Virtual Private Network). Furthermore, the data is transferred via SSL encryption and can only be accessed by authorized users.

6 The data exchange between the ecosystem and the applications integrated with your ERP on your local PC, is also handled by the **core**suite **cloud**. Again, the master cloud retrieves the relevant data from the ecosystem, processes it, and sends it to the ERP user in an encrypted form.

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SAP Gold Partner